

Sandman Hotel & Suites Booking Terms and Conditions: 2026

Yonex Canadian Masters Championships

Method of Reservation & Accommodation Guidelines

Hotel Information:

Sandman Hotel & Suites Kelowna
2130 Harvey Avenue, Kelowna, BC V1Y 6G8

1) Guest Room Reservation Method: Individual Call-In:

Group block with rooms on hold, individuals to reserve their preferred room type and provide a personal credit card to confirm the reservation. Direct reservation must be made prior to the cutoff date of **March 18, 2026**, then unreserved rooms will automatically be released. The rate will remain available until arrival based on availability at the time of booking.

Reservations must be made via:

Online: <https://reservations.sandmanhotels.com/113072?groupID=5101998>

Phone: 250-860-6409 or 1-800-726-3626 (1-800-SANDMAN)

Email: reservations@sandman.ca or res_keelowna@sandman.ca

Please reference: Sandman Hotel & Suites Kelowna – Block ID 625930

2) No-Show Reservations

Call the hotel to inquire about the no-show policy.

3) Early Departure

Please advise the hotel of any adjustments to the departure date in writing. An individual guest early departure may be made up to 24 hours prior to the date of checkout, without penalty. An individual guest early departure made within 24 hours is non-refundable and will be charged an early departure fee of one night's room and taxes/fees.

4) Guest Room Cancellation Policy

Individual reservations may be cancelled up to 24 hours prior to arrival without penalty. Cancellations within 24 hours will be charged one night fees plus applicable taxes

5) Extra Adult Charges & Children, Pet Charges

Additional adults: \$15 per person per night. Children 17 and under stay free.

Some pet rooms are available in standard rooms, \$25 pet charge, per room, per night up to a max. \$125/week. Up to X2 pets per room.

6) Guest Room Rate Availability Pre & Post Event

The discounted rate is available starting 23rd April till 4th May, subject to availability.

7) Check-in & Check-out Times

Check-in at 4:00 pm and Check-out at 11:00 am. Early Check-In or Late Check-out times can be requested prior to arrival and will be granted, subject to availability as determined by the General Manager.

8) Currency

Guest Room Rates are quoted in Canadian Dollars and are subject to applicable taxes.

9) Commission and/or Rebates

Guest Room Rates are net and non-commissionable.